Accessibility Conformance Report WCAG 2.2

Based on VPAT® Version 2.5Rev

Name of Product/Version: SmartDraw

Report Date:

Product Description: June 1st 2025

Description of Product: SmartDraw is an enterprise diagramming application with support for a wide range of diagrams, charts, and graphs that help users visualize process, networks, and hierarchies as well as floor plans and blue prints.

Accessibility website: https://www.smartdraw.com/accessibility

For assistance or questions, please contact us.

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Evaluation Methods Used

- Testing is based on knowledge of general product and common use cases
- Similar to another evaluated product of same type
- Testing with assistive technologies such as WebAIM Wave and Google Lighthouse

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (Yes)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (Yes)
Web Content Accessibility Guidelines 2.2	Level A (Yes)
	Level AA (Yes)
	Level AAA (Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- **Partially Supports**: Some functionality of the product does not meet the criterion.

- **Does Not Support**: The majority of product functionality does not meet the criterion.

- **Not Applicable**: The criterion is not relevant to the product.

- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.2 Report

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	
1.3.1 Info and Relationships (Level A)	Partially Supports	Controls cannot be keyboard focused with tab key, but follow logical hierarchy
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Supports	
1.4.1 Use of Color (Level A)	Supports	
1.4.2 Audio Control (Level A)	Supports	
2.1.1 Keyboard (Level A)	Partially Supports	Controls cannot be keyboard focused with tab key, but functions are accessible through alternative keyboard actions.
2.1.2 No Keyboard Trap (Level A)	Supports	
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Supports	
2.2.1 Timing Adjustable (Level A)	Not Applicable	
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	
2.3.1 Three Flashes or Below Threshold (Level A)	Not Applicable	
2.4.1 Bypass Blocks (Level A)	Supports	
2.4.2 Page Titled (Level A)	Supports	Both and exported PDF provide descriptive titles
2.4.3 Focus Order (Level A)	Does not Support	
2.4.4 Link Purpose (In Context) (Level A)	Supports	
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Supports	Pinch to zoom can be alternatively executed with click and drag on zoom slider control instead of gesture

Criteria	Conformance Level	Remarks and Explanations
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Not Applicable	
3.1.1 Language of Page (Level A)	Supports	
3.2.1 On Focus (Level A)	Partially Supports	Dialogs and windows are popped via onclick only, however sign-in changes context on tab for SSO.
3.2.2 On Input (Level A)	Supports	
3.2.6 Consistent Help (Level A 2.2 only)	Partially Supports	Access to help in app is consistently available in lower left corner of page, but label changes between Dashboard and Editor
3.3.1 Error Identification (Level A)	Supports	
3.3.2 Labels or Instructions (Level A)	Supports	
3.3.7 Redundant Entry (Level A 2.2 only)	Partially Supports	Auto-population is provided by browser when appropriate, not by app. For security purposes integrations and credentials are never auto-populated.

4.1.1 Parsing (Level A)
    WCAG 2.0 and 2.1 – Always answer 'Supports'
    WCAG 2.2 (obsolete and removed) - Does not apply
	Supports	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.

4.1.2 Name, Role, Value (Level A)	Partially Supports	Main toolbar controls do not have role assigned

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA)	Supports	
1.4.4 Resize text (Level AA)	Partially Supports	Content and work area zoomed, controls icons and labels can be zoomed with browser zoom
1.4.5 Images of Text (Level AA)	Supports	
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Supports	User has option to make spacing tighter but is always user controllable.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Supports	Full support if user does not collapse the main tool bar.
2.4.7 Focus Visible (Level AA)	Partially Supports	Modals focus dismiss is not visible, spellcheck input is hidden when it has focus.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Partially Supports	Spellcheck input is hidden when it has focus.
2.5.7 Dragging Movements (Level AA 2.2 only)	Supports	
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Does not Support	
3.1.2 Language of Parts (Level AA)	Does not Support	
3.2.3 Consistent Navigation (Level AA)	Supports	
3.2.4 Consistent Identification (Level AA)	Supports	
3.3.3 Error Suggestion (Level AA)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Partially Supports	
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Does not Support	
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Does not Support	

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not Applicable	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not Applicable	
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not Applicable	
1.2.9 Audio-only (Live) (Level AAA)	Not Applicable	
1.3.6 Identify Purpose (Level AAA 2.1 and 2.2)	Does not Support	
1.4.6 Contrast (Enhanced) (Level AAA)	Partially Supports	Disabled controls do not meet minimum contrast threshold; however all other control states meet the minimum threshold.
1.4.7 Low or No Background Audio (Level AAA)	Not Applicable	
1.4.8 Visual Presentation (Level AAA)	Partially Supports	User can modify document background, but not UI. Text can be entered in lengths longer than 80 characters by user.
1.4.9 Images of Text (No Exception) (Level AAA)	Supports	
2.1.3 Keyboard (No Exception) (Level AAA)	Supports	
2.2.3 No Timing (Level AAA)	Supports	
2.2.4 Interruptions (Level AAA)	Supports	
2.2.5 Re-authenticating (Level AAA)	Supports	
2.2.6 Timeouts (Level AAA 2.1 and 2.2)	Supports	
2.3.2 Three Flashes (Level AAA)	Partially Supports	Loading screen has small, animated icon that pulses during file loading.
2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2)	Not Applicable	
2.4.8 Location (Level AAA)	Not Applicable	
2.4.9 Link Purpose (Link Only) (Level AAA)	Does not Support	
2.4.10 Section Headings (Level AAA)	Does not Support	
2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only)	Supports	
2.4.13 Focus Appearance (Level AAA 2.2 only)	Does not Support	
2.5.5 Target Size (Level AAA 2.1 and 2.2)	Does not Support	
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2)	Supports	
3.1.3 Unusual Words (Level AAA)	Does not Support	
3.1.4 Abbreviations (Level AAA)	Does not Support	

Criteria	Conformance Level	Remarks and Explanations
3.1.5 Reading Level (Level AAA)	Does not Support	
3.1.6 Pronunciation (Level AAA)	Does not Support	
3.2.5 Change on Request (Level AAA)	Partially Supports	
3.3.5 Help (Level AAA)	Supports	
3.3.6 Error Prevention (All) (Level AAA)	Supports	
3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only)	Does not Support	

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