Accessibility Conformance Report WCAG 2.2

Based on VPAT® Version 2.5Rev

Name of Product/Version: SmartDraw

Report Date: June 11th 2025

Product Description: June 1st 2025

Description of Product: SmartDraw is an enterprise diagramming application with support for a wide range of diagrams, charts, and graphs that help users visualize process, networks, and hierarchies as well as floor plans and blue prints.

Accessibility website: https://www.smartdraw.com/accessibility

For assistance or questions, please contact us.

"Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

Contents

Evaluation Methods Used **3**

Applicable Standards/Guidelines **3**

Terms **4**

WCAG 2.2 Report **5**

Table 1: Success Criteria, Level A 5

Table 2: Success Criteria, Level AA 6

Table 3: Success Criteria, Level AAA 8

Disclaimer **9**

Evaluation Methods Used

- Testing is based on knowledge of general product and common use cases
- Similar to another evaluated product of same type
- Testing with assistive technologies such as WebAIM Wave and Google Lighthouse

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (Yes)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (Yes)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.2 Report

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Not Applicable	
1.3.1 Info and Relationships (Level A)	Partially Supports	Controls cannot be keyboard focused with tab key, but follow logical hierarchy
1.3.2 Meaningful Sequence (Level A)	Supports	
1.3.3 Sensory Characteristics (Level A)	Supports	
1.4.1 Use of Color (Level A)	Supports	
1.4.2 Audio Control (Level A)	Supports	
2.1.1 Keyboard (Level A)	Partially Supports	Controls cannot be keyboard focused with tab key, but functions are accessible through alternative keyboard actions.
2.1.2 No Keyboard Trap (Level A)	Supports	
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Supports	
2.2.1 Timing Adjustable (Level A)	Not Applicable	
2.2.2 Pause, Stop, Hide (Level A)	Not Applicable	
2.3.1 Three Flashes or Below Threshold (Level A)	Not Applicable	
2.4.1 Bypass Blocks (Level A)	Supports	
2.4.2 Page Titled (Level A)	Supports	Both the application and exported PDFs provide descriptive titles.
2.4.3 Focus Order (Level A)	Does not Support	
2.4.4 Link Purpose (In Context) (Level A)	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Supports	Pinch to zoom can be alternatively executed with click and drag on zoom slider control instead of gesture
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Not Applicable	
3.1.1 Language of Page (Level A)	Supports	
3.2.1 On Focus (Level A)	Partially Supports	Dialogs and windows are popped via onclick only, however sign-in changes context on tab for SSO.
3.2.2 On Input (Level A)	Does not Support	
3.2.6 Consistent Help (Level A 2.2 only)	Partially Supports	Access to help in app is consistently available in lower left corner of page, but label changes between Dashboard and Editor
3.3.1 Error Identification (Level A)	Supports	
3.3.2 Labels or Instructions (Level A)	Supports	
3.3.7 Redundant Entry (Level A 2.2 only)	Partially Supports	Auto-population is provided by browser when appropriate, not by app. For security purposes integrations and credentials are never auto-populated.
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply	Supports	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.
4.1.2 Name, Role, Value (Level A)	Partially Supports	Main toolbar controls do not have role assigned

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	

Criteria	Conformance Level	Remarks and Explanations
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	
1.4.3 Contrast (Minimum) (Level AA)	Supports	
1.4.4 Resize text (Level AA)	Partially Supports	Content and work area zoomed, controls icons and labels can be zoomed with browser zoom
1.4.5 Images of Text (Level AA)	Supports	
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Supports	User has option to make spacing tighter but is always user controllable.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	
2.4.5 Multiple Ways (Level AA)	Supports	
2.4.6 Headings and Labels (Level AA)	Supports	Full support if user does not collapse the main tool bar.
2.4.7 Focus Visible (Level AA)	Partially Supports	Modals focus dismiss is not visible, spellcheck input is hidden when it has focus.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Partially Supports	Spellcheck input is hidden when it has focus.
2.5.7 Dragging Movements (Level AA 2.2 only)	Supports	
2.5.8 Target Size (Minimum) (Level AA 2.2 only)	Does not Support	
3.1.2 Language of Parts (Level AA)	Does not Support	
3.2.3 Consistent Navigation (Level AA)	Supports	
3.2.4 Consistent Identification (Level AA)	Supports	
3.3.3 Error Suggestion (Level AA)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Partially Supports	
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Does not Support	
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Does not Support	

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not Applicable	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not Applicable	
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not Applicable	
1.2.9 Audio-only (Live) (Level AAA)	Not Applicable	
1.3.6 Identify Purpose (Level AAA 2.1 and 2.2)	Does not Support	
1.4.6 Contrast (Enhanced) (Level AAA)	Partially Supports	Disabled controls do not meet minimum contrast threshold; however all other control states meet the minimum threshold.
1.4.7 Low or No Background Audio (Level AAA)	Not Applicable	
1.4.8 Visual Presentation (Level AAA)	Partially Supports	User can modify document background, but not UI. Text can be entered in lengths longer than 80 characters by user.
1.4.9 Images of Text (No Exception) (Level AAA)	Supports	
2.1.3 Keyboard (No Exception) (Level AAA)	Supports	
2.2.3 No Timing (Level AAA)	Supports	
2.2.4 Interruptions (Level AAA)	Supports	
2.2.5 Re-authenticating (Level AAA)	Supports	
2.2.6 Timeouts (Level AAA 2.1 and 2.2)	Supports	
2.3.2 Three Flashes (Level AAA)	Partially Supports	Loading screen has small, animated icon that pulses during file loading.
2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2)	Not Applicable	
2.4.8 Location (Level AAA)	Not Applicable	
2.4.9 Link Purpose (Link Only) (Level AAA)	Does not Support	
2.4.10 Section Headings (Level AAA)	Does not Support	

Criteria	Conformance Level	Remarks and Explanations
2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only)	Supports	
2.4.13 Focus Appearance (Level AAA 2.2 only)	Does not Support	
2.5.5 Target Size (Level AAA 2.1 and 2.2)	Does not Support	
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2)	Supports	
3.1.3 Unusual Words (Level AAA)	Does not Support	
3.1.4 Abbreviations (Level AAA)	Does not Support	
3.1.5 Reading Level (Level AAA)	Does not Support	
3.1.6 Pronunciation (Level AAA)	Does not Support	
3.2.5 Change on Request (Level AAA)	Partially Supports	
3.3.5 Help (Level AAA)	Supports	
3.3.6 Error Prevention (All) (Level AAA)	Supports	
3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only)	Does not Support	

Disclaimer

©2025 SmartDraw Software LLC. All rights reserved. The information contained in this document represents the current view of SmartDraw Software LLC on the issues discussed as of the date of publication. SmartDraw Software cannot guarantee the accuracy of any information presented after the date of publication.

This document includes material copied from or derived from the Web Content Accessibility Guidelines (WCAG 2.2). Copyright © 2020-2024 World Wide Web Consortium. W3C® liability, trademark and document use rules apply. This document is not the Web Content Accessibility Guidelines (WCAG) and should not be used as a substitute for it. Excerpts of WCAG are referenced solely for purposes of detailing SmartDraw's conformance with the relevant provisions. A full and complete copy of the Guidelines is available from the W3C.

Please consult with Assistive Technology (AT) vendors for compatibility specifications of specific AT products.

This document is for informational purposes only. SmartDraw MAKES NO WARRANTIES, EXPRESS OR IMPLIED, IN THIS DOCUMENT.